

BMS5088 Creating A Positive Workplace

PURPOSE:

This course will provide learners with an overview of organizational culture and the characteristics of a positive workplace. Participants will learn about topics such as workplace climate management, the leader's and organization's role in developing workplace culture and climate, and the benefits of a positive workplace. The course will also provide leaders with practical techniques to create and maintain a positive workplace climate that embraces diversity and welcomes the contributions of all employees.

LEARNING OUTCOMES:

After the successful completion of this course, learners will be able to:

- Define organizational culture and workplace climate
- Identify the characteristics and benefits of a positive workplace
- Understand how an organization and its leaders evolve, enforce, and create culture and climate
- Develop plans and programs to cultivate and reinforce a positive workplace climate

CONTENT:

Participants will learn:

- Differences between organizational culture and climate
- How organization culture is created
- Characteristics and benefits of a positive workplace
- Factors normally associated with culture and climate
- How to assess a team's performance against the characteristics of a positive workplace climate
- Identify the organization's and leader's role in controlling culture/climate
- The leader's role in developing and maintaining a positive workplace climate
- Strategies and best practices leaders can use to develop and maintain a positive workplace climate

METHODS:

This course will consist of group discussion questions, case studies, lecture and course evaluation.

LENGTH:

7 Hours/1 Session

AUDIENCE:

Executive management, middle managers, front-line leaders

PREREQUISITES:

None

CEU CREDITS

.7